

Terms and Conditions

Customer Service Call Center Monday to Friday 8:30 am to 5:00 pm Eastern Time Zone 513-277-0941
(USA + Canada) Order via Email sales@SeamlessSink.com or Fax 1 (206) 203-4421

Orders will be shipped according to the following Shipping Guide without further confirmation.

Shipping Guide: Affluence will assume the following unless otherwise instructed on PO:

1. All sinks are individually boxed unless stated otherwise on PO.
2. 1 to 5 sinks and separately ordered accessories are shipped via Fed-ex Ground or equivalent.
3. If you haven't been advised of the shipping cost for your area and you want to know, please indicate on your PO.

Prices: Prices and terms are subject to change without notice.

Freight: Freight is FOB prepaid on US orders of 12 sinks or more. If special handling such as lift gate and/or residential delivery etc. is required, please call for quote. U.S. orders under 12 sinks are shipped FOB Affluence warehouse, prepaid and charged. Shipping cost is determined by zip code. Affluence reserves the right of shipping products with a carrier of our choice. Affluence takes no responsibility for delivery delays due to transportation. International Freight is determined on a per order basis.

Payment Terms: 2% 10 DAYS NET 30 DAYS from date of invoice. A 1 ½ % service charge is applied to all invoices past 30 days.

Returns: Returns are not permitted without a Return Goods Authorization Number (RGA#). A 25% restocking fee may be charged. Only current products may be returned in saleable condition in original boxes including protective packaging. Returns will be sent back freight prepaid unless Affluence authorizes differently.

To obtain a RGA# call the Customer Service Call Center. Items with a Return Goods Authorization Number (RGA#) can be sent to:

**Affluence Seamless Sink
ATTN: RGA# Department
660 Lincoln Ave #303
Cincinnati, Ohio 45206-1156**

Labor: Charges for repair, installation or replacement will not be accepted or reimbursed.

Claims: All claims must be made within five days after receipt of shipment.

Damaged Goods: Any claim for damage or loss should be made immediately to the freight carrier. Affluence takes no responsibility for the condition of the merchandise after it is picked up by the carrier.

Product Changes: Affluence reserves the right to modify, discontinue, and/or re-design any product, catalogue, or price list at its sole discretion without liability.